



Utility Rates

Finance Department
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City of Stayton Utility Rates Effective July 1, 2026

This notice provides an explanation of the fees on the monthly utility bills. The bills include fees for Stayton’s four utilities:

- Water
- Wastewater
- Stormwater Drainage
- Street Maintenance

The Stayton City Council approved these utility rates in [Resolution 26-014](#) on June 1, 2026. The increases for water, wastewater, and stormwater are in accordance with a utility rate study conducted by an outside consultant. The increases are necessary to ensure that the revenues are sufficient to operate and maintain the infrastructure both now and in the future. Most of the utility rates are fixed monthly rates but bills may vary month to month depending on water usage. The rates effective July 1, 2026 are as follows:

WATER FEES

The monthly water fee includes a base rate that increased by 3% from last year plus a water usage fee that did not change. The base rate includes three amounts: a monthly account fee of \$19.63, a meter fee based on the meter size (below), and a fire standby fee (below). Most residential customers have a .75” meter size so their monthly base fee would be a total of \$36.76 (\$19.63 + \$9.90 + \$7.23):

Meter Size	Monthly Fee
.75”	\$9.90
1”	\$24.81
1.25”	\$37.06
1.5”	\$49.48
2”	\$79.04
3”	\$148.30
4”	\$247.16
6”	\$494.17
8”	\$815.46
10”	\$1,136.74

Fire Standby	Monthly Fee
All Residential Customers	\$7.23
Non-Residential 3,087-12,345 ft ²	\$30.78
Non-Residential 12,346-27,777 ft ²	\$207.23
Non-Residential 27,778-49,392 ft ²	\$493.10
Non-Residential > 49,392 ft ²	\$964.37

Usage fee per 1,000 gallons	Monthly Fee
Multi Family	\$1.65
Non-Residential	\$1.65
Single Family Residential	\$1.66
Irrigation	\$3.41

WASTEWATER FEES

RESIDENTIAL

All residential wastewater customers pay a monthly flat rate of \$77.61 per residential unit. This is a 3% increase from last year.

COMMERCIAL AND INDUSTRIAL

Rates are based on the average monthly water usage from December to February. These three months are when the highest percentage of used water enters the city's wastewater facilities. This is a change from a six-month period and should provide more accurate results which are likely to lower most customers' bills. The fees increased 6.75% from last year. The following rate schedule is used:

Average Monthly Use	Monthly Fee
Up to 4,000 gallons	\$64.56
4,001 to 6,000 gallons	\$86.40
6,001 to 10,000 gallons	\$161.28
> 10,000 gallons	\$16.13 / 1,000 gallons

STORMWATER DRAINAGE FEES

The stormwater drainage fee is based on each property's impervious surfaces including roofs, patios, driveways, sidewalks, and other hard surfaces where water cannot easily penetrate. These surfaces generate runoff which is collected and discharged into the City's storm drainage system and waterways (Salem Ditch, Stayton Ditch, and Mill Creek). A typical residence has approximately 2,500 square feet of impervious surface. The City charges a monthly flat fee for each type of residence. Businesses with larger parking lots and roof surfaces pay a higher fee. These fees increased 3% over last year:

Residential	Monthly Fee
Apartment (per unit)	\$8.05
Assisted Living Care Facility (per unit)	\$8.05
Single Family Dwelling/Duplex	\$13.41
Mobile Home Park (per unit)	\$13.41

Commercial & Industrial	Monthly Fee
Up to 2,500 impervious sq ft	\$13.41
2,501 – 5,000 impervious sq ft	\$20.12
5,001 – 10,000 impervious sq ft	\$40.24
10,001 – 15,000 impervious sq ft	\$67.07
15,001 – 20,000 impervious sq ft	\$93.87
20,001 – 30,000 impervious sq ft	\$134.12
30,001 – 40,000 impervious sq ft	\$187.81
> 40,000 impervious sq ft	\$241.42

STREET MAINTENANCE FEES

The Street Maintenance Fee is used to maintain and improve about 35 miles of City streets and sidewalks. The monthly fee is a flat amount based on the number of peak hour vehicle trips in and out of a residence or business. Businesses and industries which generate more traffic pay a higher fee. See [Municipal Code \(SMC\) 3.30.060](#) for a listing of each category for non-residential developed property. These fees have not changed since January 2025. The following rates are used:

Residential	Monthly Fee
Assisted Living Care Facility (per unit)	\$2.50
Mobile Home Park (per unit)	\$5.20
Apartment (per unit)	\$5.60
Single Family Residence	\$10.00

Commercial & Industrial	Monthly Fee
Single Tenant Office with Apartment	\$30.60
In Home Business	\$35.00
Single Business with two Apartments	\$36.20
Special Business with Apartment	\$55.60
Multi Business with Home	\$60.00
Multi Business with two Apartments	\$61.20
Multi Business with > two Apartments	\$105.60
Up to 15 trips/1000 sq ft of building space	\$25.00
16 to 799 trips/1000 sq ft of building space	\$50.00
> 800 trips/1000 sq ft of building space	\$100.00
4 trips per acre of land used for the state purpose	\$100.00
160 trips per fueling station	\$100.00
10 trips per rental room	\$100.00
1.5 trips per student	\$100.00

UTILITY SERVICES ENROLLMENT

To sign-up or change utility services, go to https://www.staytonoregon.gov/page/finance_online_forms. If you need assistance, you can email finance@staytonoregon.gov or call City Hall at 503 769-3425.

DEPOSITS

All new water and wastewater customers are required to pay a \$200 refundable deposit and a \$40 new account fee. The deposit is credited back to the account after twenty-four consecutive on-time payments except for rental deposits, which remain on the account until the renter moves out. At that time, the deposit will be applied to the final bill and/or refunded. Commercial and industrial deposits are the greater of \$200 or an amount equal to one month of service.

DELINQUENT ACCOUNT PROCEDURES

Bills are due monthly on the 10th for the previous month of service. A \$35 late fee is charged if bills are not paid by the last day of the month they are due. Payment reminders are mailed monthly around the 21st and if the delinquent amount is not paid promptly, a door hanger notice will be delivered. Your water will be scheduled for shut off within 24 hours if payment is not made. To have the water turned back on, you must pay the delinquent balance plus a \$50 processing fee. **Only City staff are allowed to access and touch water meters. Fees for tampering with any City water meter equal the total of labor & materials plus 10% (approximately \$500).**

If you need extra time to pay, you can request an extension before the end of the month. You are allowed up to four extensions each fiscal year (July through June). To request an extension, email finance@staytonoregon.gov or call 503-769-3425.

For more information on all City fees, please visit <https://www.staytonoregon.gov/> and at the Main Menu click on Document Center and then click on Fees and Charges Schedule.

If you need financial assistance to pay your utility bills, there may be organizations available based on your household income and size. For more information, here are some options:

- Dial 211
- [Santiam Service Integration](mailto:kdwyer@santiamhospital.org) 503-769-9319 kdwyer@santiamhospital.org
- [Mid-Willamette Valley Community Action Agency](mailto:info@mwvcaa.org) 503-585-6232 info@mwvcaa.org
- [Northwest Human Services](tel:503-581-5535) 503-581-5535