

## CITY OF STAYTON M E M O R A N D U M

TO: Mayor Henry Porter and the Stayton City Council

FROM: Susannah Sbragia, Finance Director

DATE: October 1, 2021

**SUBJECT:** Monthly Finance Department Report

	Sept 21	August 21
Number of Bills Mailed	2,469	2,455
Number of Bills Emailed	606	600
Number of Bills on Auto-Pay	825	826
Delinquent Notices Sent Out	448	268
Courtesy Delinquent Notices Sent to Landlords	99	120
Notified of Impending Shut-Off & Penalty	110	125
Customers Issued Payment Extensions	25	21
Customers with Interrupted Services Non-Payment	15	19
Services Still Disconnected	0	0