

## **CITY OF STAYTON**

## MEMORANDUM

## TO: Mayor Henry Porter and the Stayton City Council

## FROM: Cindy Chauran, Associate Accountant Elizabeth Baldwin, Accounting Clerk Randi Heuberger, Accounting Clerk

DATE: February 19, 2019

SUBJECT: Monthly Finance Department Report

|   | January 2019 | December 2018 |
|---|--------------|---------------|
|   |              |               |
| Number of Bills Mailed                          | 2,348        | 2,362         |
| Number of Bills Emailed                         | 389          | 378           |
| Number of Bills on Auto-Pay                     | 675          | 661           |
| Delinquent Notices Sent Out                     | 493          | 517           |
| Courtesy Delinquent Notices Sent to Landlords   | 153          | 165           |
| Notified of Impending Shut-Off & Penalty        | 159          | 106           |
| Customers Issued Payment Extensions             | 32           | 19            |
| Customers with Interrupted Services Non-Payment | 18           | 16            |
| Services Still Disconnected                     | 2            | 0             |
|   |              |               |
| Number of Checks Issued                         | 163          | 141           |
| Total Amount of Checks                          | \$389,372.54 | \$291,653.24  |