

## CITY OF STAYTON MEMORANDUM

TO: Mayor Henry Porter and the Stayton City Council

FROM: Susannah Sbragia, Finance Director

**DATE:** January 1, 2022

**SUBJECT:** Monthly Finance Department Report

| Number of Bills Mailed                          | 2,442 | 2,491 |
|---|-------|-------|
| Number of Bills Emailed                         | 630   | 621   |
| Number of Bills on Auto-Pay                     | 876   | 732   |
| Delinquent Notices Sent Out                     | 405   | 31    |
| Courtesy Delinquent Notices Sent to Landlords   | 86    | 96    |
| Notified of Impending Shut-Off & Penalty        | 152   | 110   |
| Customers Issued Payment Extensions             | 19    | 9     |
| Customers with Interrupted Services Non-Payment | 10    | 4     |
| Services Still Disconnected                     | 0     | 1     |